

Fax to Dixie Sales @ 1-888-876-9225
Attention Felicia Bedard

(follow Equipment Manufacturer's
Published Instructions)

Claim# _____

Manufacturer Yardworks Repair Date _____

1	Owner's Name
Street Address	
City	Postal Code
Province	
Phone	Tag N°
Customer Signature	

2	Model N°	Serial N°
Date of Purchase		Date of Failure
Date Dropped off		Date Customer contacted for Pick-Up
Date of Pick-Up		
Unit Purchased From		

3	Service Center Name
City	Postal Code
Province	
Phone	
Fax	
Dealer N°	
Signature	

- Repair Codes**
- | | |
|--|----------------------------------|
| 01 - Manufacturing Defect/ Design Defect | 06 - Commercial/Professional Use |
| 02 - Manufacturing Defect Component Failure | 07 - Improper Assembly |
| 03 - Manufacturing Defect Assembly/Workmanship | 08 - Lack of Proper Maintenance |
| 04 - Customer Abuse/ Accidental Damage | 09 - Improper Use by Customer |
| 05 - No Problem Found | 10 - Parts Not Available |
| | 11 - Freight Damage |
| | 12 - Missing Parts |
| | 13 - Non-Orderable Parts |
- NOTE: 10-13 are for BER use only**

4	Probable Cause of Failure

5	Work Performed

6	Part N°	Qty	Price	Total	Repair Code	Time	Factory Use
Shipping & Handling	Invoice N°						

7	Warranty Credit. Factory Use Only	
Labour	\$	x
Shop Rate	Time	=
Total Labour		
Parts		=
Total Parts		
Shipping & Handling		=
Total S&H		
Tax	%	
Total Claim		

8	Factory Use Only
Date Claim Received	
Date Claim Processed	
Dealer Credit N°	
Comments	

NOTE: MUST BE SUBMITTED WITHIN 30 DAYS OF DATE OF REPAIR. PLEASE ENSURE ALL SUPPORTING DOCUMENTS ARE ATTACHED (CUSTOMER RECEIPT, REPAIR TAGS, SHIPPING & HANDLING INVOICES, ETC.)